

From: [Patrick Hollander](#)
To: [Public Comment](#)
Subject: Plan Amendment Request for Disaster Recovery Comment
Date: Wednesday, September 3, 2025 10:59:22 AM

My name is Patrick Hollander,

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I can only speak to my own experience on this subject;

Regarding the “streamlining of the procedures” we have been constantly bombarded with the claim by everyone we have dealt with that the process is being “streamlined” to facilitate our rebuilding process. and it is at best tiresome.

It started when the state pushed out Phase one by two weeks to allow “ROE's to be turned in” on July 1, July 1 was originally set to start Phase one but in fact was delayed by two weeks to allow this.

After Phase one was completed and the test results had been collected, it was 4 weeks later that I had to pry the results from the DEQ, Charles Kennedy acquired them for me, but it took a phone call to get them released. He also informed me that he was no longer in the position that he had previously held.

The \$3800 full review form is not written in such a way that a lay-person like me was able to complete it without the assistance of the very helpful staff at Wasco County Planning Dept.

This is where things start to go wonky (technical term) They originally told me that they would not be able to accept my review because the metal roof on my new home was the wrong shade of burnt red (not dark enough).

After further discussion they told me that I could have it the same color as the roof on the home I lost, WHITE! I found it quite comical that a nice burnt red is unacceptable, but since I'm grandfathered in I can have a white roof. All this while the orientation of my roof is such that it is not visible from any of the viewing areas as indicated on the GIS map. I also previously had white trim and white doors, so I was told that they would be grandfathered in also.

I also find that the constant bureaucratic obstacles are infuriating! 60+ families have literally lost everything, myself included, I spent a month trying to get the DEQ to call me back with the requirements for moving forward with septic tank issues. They only called after I

discussed the issue of repeated calls and going in and leaving my contact information at the front desk with Jeff Justenson one of our county commissioners. And it turned out that all I need was an ESER report which they emailed me to have a company test my system.

I realize that much of this rant does not apply to the CRGC, but it is important to take into account all that we are dealing with.

I have this comment;

Who's in charge? Oh, no one.

Prove me wrong.